

FIG. 1

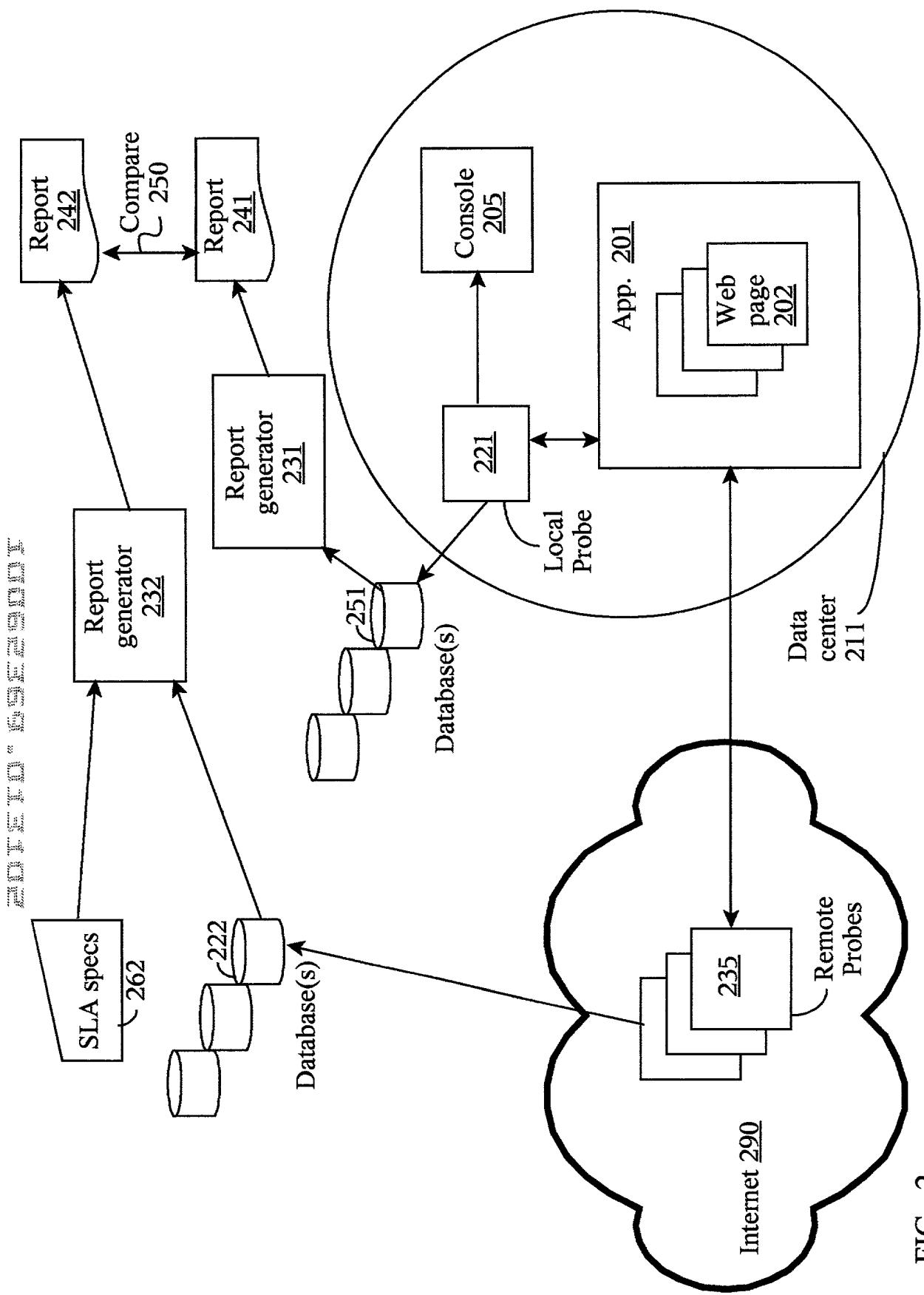
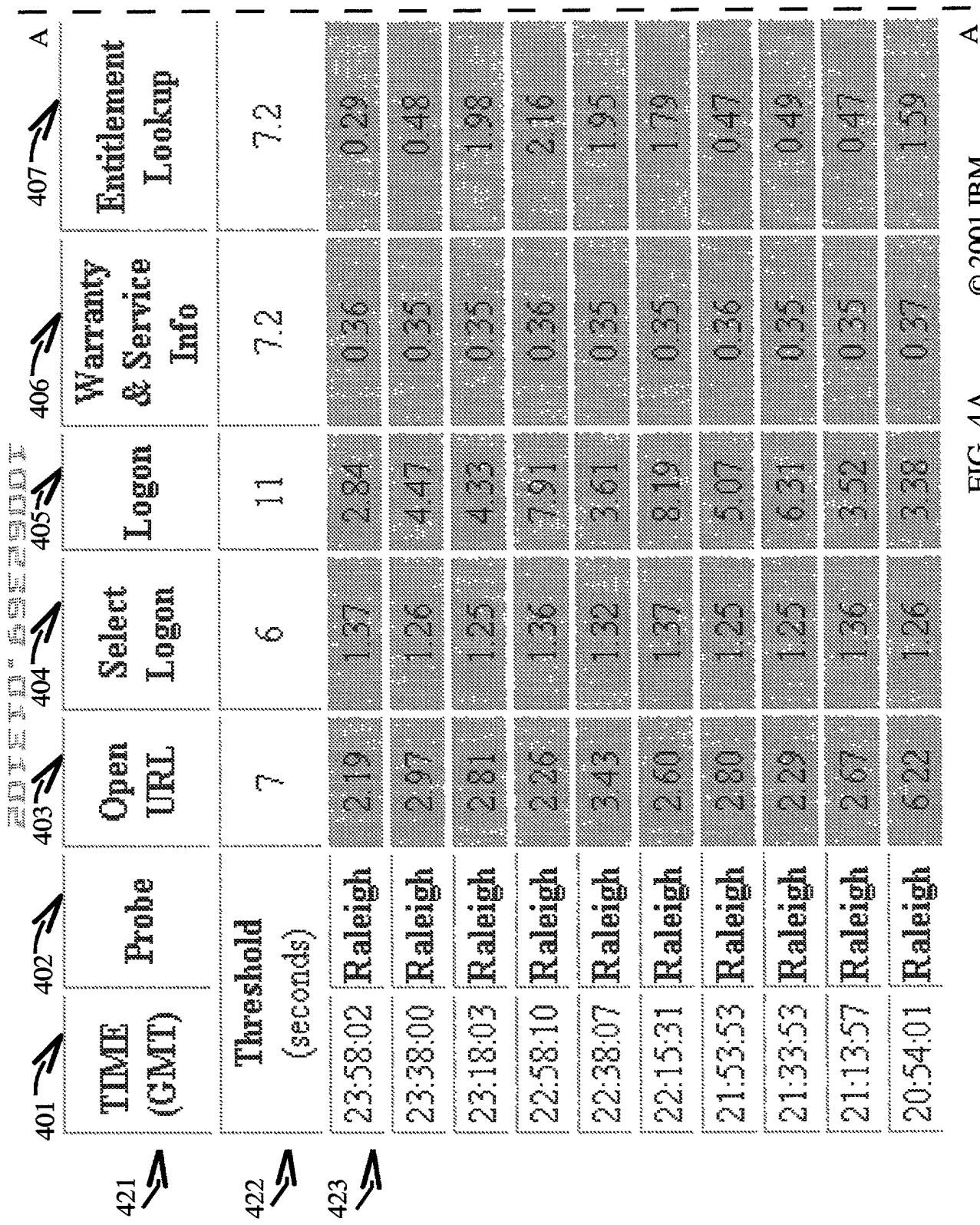


FIG. 2

Time	Probe	Open Port	Current Location	Last Location	Worst Quality Service	Entire Network
301	Probe	302	303	304	305	306
321	Time					A
322	Threshold (seconds)	7	6	11	7.2	
323						
23:58:17	Washington, DC Exodus	1	1	1	1	
23:57:29	Boston, MA Exodus	1	1	1	1	
23:52:34	Frankfurt, DE UUNET	1	1	1	1	
23:52:19	Dallas, TX Qwest	1	1	1	1	
23:51:44	Madrid, Spain UUNET	1	1	1	1	
23:51:05	Boston, MA UUNET	1	1	1	1	
23:49:54	Washington, DC ATT&T	1	1	1	1	
23:49:45	Boston, MA Qwest	1	1	1	1	
23:45:17	Chicago, IL UUNET	1	1	1	1	
23:45:09	Frankfurt, DE GTS	1	1	1	1	
23:41:24	Chicago, IL Exodus	1	1	1	1	
23:39:59	London, UK Exodus	1	1	1	1	

A 308		309	310	311	312	313	Availability
Search	Warranty and Service Info	Service Support Guide	Supp. Name	Tested			
18	7.2	7.2	7.2	7.2			
1.1.2.1.2	3.4.5.4	4.1.7.5.1	2.3.4.7.4	74.715			
1.1.2.1.2	3.4.5.7	4.1.7.5.1	1.6.7.5.3	61.074			
1.1.2.1.3	3.4.6.1	4.1.6.4.1	1.6.3.5.7	67.805			
1.1.2.1.4	3.4.7.1	4.1.5.7.1	2.1.1.1.1	146.964			
1.1.2.1.5	3.4.7.4	4.1.5.7.4	2.2.3.3.4	77.778			
1.1.2.1.6	3.4.7.5	4.1.5.8.6	3.3.4.2.5	64.184			
1.1.2.1.7	3.4.7.6	4.1.5.9.5	4.4.4.4.1	63.511			
1.1.2.1.8	3.4.7.7	4.1.6.1.6	2.3.4.4.6	78.683			
1.1.2.1.9	3.4.7.8	4.1.6.2.5	3.3.5.4.5	66.153			
1.1.2.1.10	3.4.7.9	4.1.6.3.5	4.4.5.5.4	87.215			
1.1.2.1.11	3.4.7.10	4.1.6.4.5	5.5.6.5.5	67.621			
1.1.2.1.12	3.4.7.11	4.1.6.5.5	6.6.7.5.5	66.795			



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FIG. 4A

Search		Warranty & Service Info		Service Support Guide		Support Home Page		Total		Availability to Query	
A	408	409	410	411	412	413					
18	7.2	7.2	7.2	7.2	7.2	7.2	7.2	22.93	22.93	22.93	22.93
14.51	0.50	0.50	0.50	0.50	0.50	0.50	0.50	23.39	23.39	23.39	23.39
12.49	0.30	0.30	0.30	0.30	0.30	0.30	0.30	24.19	24.19	24.19	24.19
12.31	0.20	0.20	0.20	0.20	0.20	0.20	0.20	27.53	27.53	27.53	27.53
12.32	0.20	0.20	0.20	0.20	0.20	0.20	0.20	23.34	23.34	23.34	23.34
11.50	0.30	0.30	0.30	0.30	0.30	0.30	0.30	28.38	28.38	28.38	28.38
12.71	0.30	0.30	0.30	0.30	0.30	0.30	0.30	25.63	25.63	25.63	25.63
14.32	0.30	0.30	0.30	0.30	0.30	0.30	0.30	23.75	23.75	23.75	23.75
11.50	0.30	0.30	0.30	0.30	0.30	0.30	0.30	23.46	23.46	23.46	23.46
13.92	0.30	0.30	0.30	0.30	0.30	0.30	0.30	26.74	26.74	26.74	26.74
12.71	0.30	0.30	0.30	0.30	0.30	0.30	0.30				

FIG. 4B
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A'						
06:03:09	Boulder	1.83	4.27	1.40	2.99	1.15
05:43:09	Boulder	0.77	4.45	1.41	2.09	1.07
05:23:09	Boulder	0.77	4.44	1.19	3.09	1.04
05:03:09	Boulder	0.72	4.43	1.03	2.39	1.24
04:43:09	Boulder	0.71	4.67	1.36	3.04	1.24
04:23:10	Boulder	1.54	4.78	1.36	3.04	1.24
03:58:44	Boulder	0.78	4.78	1.36	3.04	1.24
03:38:44	Boulder	0.91	4.78	1.36	3.04	1.24
03:18:44	Boulder	0.64	4.78	1.36	3.04	1.24
02:58:44	Boulder	0.71	4.78	1.36	3.04	1.24
02:38:44	Boulder	0.83	4.65	1.16	2.10	1.23
02:18:44	Boulder	0.73	4.57	1.52	3.09	1.06

A'

FIG. 5A

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